



FAQ - FREQUENTLY ASKED QUESTIONS

ABOUT VSF CAMPS AND COVID-19

COVID SAFETY GUIDELINES FOR VSF CAMP PROGRAM

Current Guidelines

The safety and well-being of our campers, their families, and our staff has always been our top priority.

Due to the ongoing COVID-19 health crisis, VSF and partner camp organizations have put into place the following safety requirements, to ensure camp is as safe as possible and that we're meeting and exceeding all of the guidelines set forth by the French Health Department..

While these guidelines are subject to change as restrictions are lifted or modified, below are [the latest FAQs based on the current recommendations](#):

CAN INTERNATIONAL CAMPERS ATTEND VSF CAMPS THIS SUMMER IN FRANCE?

> [Our French Camps are set to open and operate this summer as planned.](#)

> The rules to be respected have been defined by the government such as: health protection, social distancing within the structures, size of groups, inter-regional trips or not, authorized activities or not, what sport practice, etc.

> About Traveling to and from abroad : Travel restrictions are likely to still be enforced within France and also for travel to and from abroad. In addition, all other countries' rules and travel bans will have to be considered, as well as transport availability. We will know more about the possible restrictions in the spring and we will of course keep you posted, stay connected!

WHAT IF I CATCH A COLD (RUNNY NOSE, SNEEZING, COUGHING) AND/OR A FEVER 3 WEEKS BEFORE MY PLANNED DEPARTURE, WHAT DO I DO?

Contact a doctor and check if you can travel. Make sure to follow the guidelines stated by your doctor if you are allowed to travel. Let us know if you have these symptoms within 3 weeks of your travel date.

Prior to your departure, you will be asked to start social distancing for 14 days.

HOW SHOULD I PROTECT MYSELF WHILE I TRAVEL?

When you travel we recommend that you follow these guidelines to protect yourself:

- Wash your hands frequently, for at least 20 seconds, especially if you have touched surfaces at the airport. It's a good idea to carry hand sanitizer with you for when you cannot access soap and water
- Keep a distance of 2 meters away from other people
- Avoid touching your eyes, nose and mouth
- Wear a face mask and make sure to use it throughout your journey

WHAT CAN MY CHILD EXPECT IN TERMS OF SOCIAL DISTANCING WHEN HE/SHE ARRIVES IN FRANCE or AT CAMP?

Every camp / center will have their own response to social distancing. Children will be informed about the rules when they arrive at camp. The same rules will apply if your child stays with the VSF Group in Paris prior to the departure to camp.

HOW WILL DROP-OFF AND PICK-UP WORK ?

3 weeks prior to the beginning of the camp session you will receive by email your child's final PRE-TRIP / PRE-CAMP PACKAGE. Detailed information on the check-in procedures will be included. No matter what option you choose regarding transportation, if your child flies unaccompanied to Paris to meet the group, or you choose to either bring him/her to meet the VSF team in Paris or bring him/her directly to the camp location, you will know well in advance what the procedure will be.

Face Masks: Children age 6 and older, each adult (parents or staff member) will be required to wear a face mask upon arrival in Paris or at camp.

Screenings: Upon arrival, each child will receive a temporal scan to check their temperature and will be asked three standard health questions. Once cleared, the parent/guardian will be able to leave.

CAN I STILL REQUEST THAT MY CHILD WILL BE IN A GROUP WITH HIS/HER FRIENDS?

As always, please make sure to send us any special request you may have by email at least one month prior to departure. We will forward it to the camp team. We will try to accommodate these requests to the best of our ability, but this year will be more challenging to fulfill every request. Once your children are assigned to a group, they will be unable to change due to current guidelines.

HOW MANY KIDS WILL BE IN A GROUP AT THE CAMPS?

This year, approximately 20 campers per group, with a maximum of 3-4 foreign children in immersion per group.

WILL THERE BE TEMPERATURE SCREENING FOR CAMPERS AND STAFF?

Upon the camper's arrival at the camp, a staff member will use a digital thermometer to scan the child's temperature and ask a few simple screening questions.

Temperature screenings will be done regularly or as soon as any Covid symptoms appear.

Children with a fever greater than 38 degrees Celsius from a temporal reading, or two or more other symptoms, will be isolated and then sent home.

All VSF Camps have a registered nurse working on campus every day who will also screen children for signs and symptoms of COVID-19 as appropriate. The staff will be screened in the exact same way.

WHAT HAPPENS IF A CHILD OR STAFF MEMBER DEVELOPS SYMPTOMS DURING THE CAMP SESSION?

If a child or staff member develops symptoms, they will be isolated first and then sent home.

If the child or staff member tests positive for COVID-19, VSF CAMPS and the Camp Organization will immediately notify parents in their group.

WILL VISITORS BE PERMITTED TO VISIT THE CHILDREN AT THE CAMP?

Unfortunately, at this time, NO.

WILL CHILDREN BE REQUIRED TO WEAR A FACE MASK?

Anyone ages 6 and older must wear a face mask during drop-off, pick-up, and when indoors. Parents who would like their children to wear a mask at all times can pack one in their bag and notify their counselor with instructions.

Additionally, on inclement weather days (further discussed below) where all children are brought inside the activity rooms, face masks will be required for all camp staff, as well as children ages 6+.

HOW WILL MEALS BE HANDLED?

All Camp staff, as well as those responsible for serving food and disinfecting frequently touched surfaces, will wear face masks and gloves.

All tables will be spread and disinfected and children will be encouraged to sit with proper distancing to meet social distancing requirements.

WILL MY CHILD BE ABLE TO SWIM IN THE POOL?

Your child will be able to spend plenty of time swimming this summer! In addition to swimming in the pool, your child will still be able to enjoy various other sports activities !

WHAT WILL HAPPEN DURING INCLEMENT WEATHER?

In the event of inclement weather, all children will be brought inside the Field House, and staff and children ages 6+ will be required to wear masks.

Staff will be disinfecting frequently touched surfaces and children will be encouraged to wash and disinfect their hands as much as possible.

WHAT ABOUT HAND WASHING AND IMPROVED HYGIENE/ SANITIZATION?

Our Camp organizations and camp directors have developed a schedule for increased, routine cleaning and disinfection.

In addition to encouraging hand washing, they will be providing additional hand-washing stations and signage throughout camp and will provide designated times to wash hands in the daily schedule.

Staff will be disinfecting frequently touched surfaces (e.g., playground equipment, door handles, sink handles, drinking fountains, art supplies, games, etc.) between use as much as possible. Additional signage and reminders will be posted throughout the campus to remind campers and staff as well.

WHAT IF SOMEONE IS DIAGNOSED WITH A CONFIRMED OR PROBABLE CASE OF COVID-19?

Any staff or child exposed to a person diagnosed with a confirmed or probable case of COVID-19 may not work or attend camp until they have completed self-quarantine following the Health Department guidelines.

Persons who have recovered from COVID-19, must be cleared for release from isolation according to these guidelines.

If a group has a staff member or a child that is found to have a confirmed or probable case of COVID-19 during the camp session:

The local health department, as well as the parents of children in the group, will be notified immediately, and the group shall quarantine following the French Ministry of Health guidelines.

Individuals may not work at or attend until completing self-quarantine and obtaining clearance from the individual's primary care physician.

Based on consultation with the local health department, the entire facility may be closed based on level of contact and potential exposure. If recommended, the camp Director will wait 24 hours, then complete extra cleaning/disinfection of all areas of the facility and wait at least 5 days to bring in the next group.

If the camp organization needs to cancel a camp session as a result of COVID-19, we will be providing a prorated refund for the days in which camp is cancelled.

DOES MY CHILD'S INSURANCE INCLUDED IN VSF CAMP TUITION COVER MEDICAL COSTS ASSOCIATED WITH THE CORONAVIRUS?

GENERAL CONDITIONS GOVERNING OUR SECURITY PASS'PORT PACKAGE :

(This Security Pass'port is the VSF Camps Insurance coverage included in each camper's camp tuition)

To summarize our position on COVID as of January 1st, 2021

(if updated before the coming summer, we will send you an update)

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1. If an insured person is experiencing symptoms of illness while abroad and there is a medical prescription, the prescribed test will be covered. Of course, you have to inform the our support team and have a file opened.
2. If a medical treatment is prescribed or an hospitalization is required, these costs will be covered under « medical coverage » by VSF Insurance Coverage.
3. On the other hand, assistance benefits (repatriation, ticketing for parents, emergency early return) are not covered on the grounds that “the consequences of infectious risk situations in an epidemic context” are listed in the exclusions.
4. This exclusion also applies if the insured is tested positive and must remain in isolation in an outdoor centre/hotel. Accommodation costs will not be covered.
5. Preventive tests are not covered (exclusions from medical coverage).
6. As for vaccination, our General Conditions list vaccines and vaccination costs to the exclusions of the medical guarantee. If your parent's participants wish to do so, the inherent costs will remain their responsibility.

Please note that as of today, and this may change in the coming months..The existing General Conditions are still in force. If they are to evolve, we will certainly inform you immediately.

Nb : A detailed copy of VSF's insurance coverage is sent to each family prior to departure.