

TERMS CONDITIONS OF ENROLLMENT 2024

UPDATED due to the current Covid-19 pandemic (*)

These Terms & Conditions (hereafter "Terms") must be signed by the participant/camper and one of his or her parents or legal guardians. In consideration of the services of VSF Camps International SRL, doing business as VSF Camps / Vivre Sans Frontières (hereafter sometimes "VSF"),

Camper and parent agree as follows:

ADMISSIONS

To reserve a space for your child a deposit of 500€ is required with your reservation.

If your child qualifies to attend our program, your deposit will be credited to the amount of the tuition. This first **deposit is fully refundable until 14 days after admission**, after that time our refund policy applies.

FULL PAYMENT for all camp tuitions IS DUE 60 days after registration and NO LATER THAN APRIL 15Th.

VSF will not continue to reserve a space for any participant whose balance is unpaid after this date.

Our tuition prices are based on our investment in the program. (The cost of the program is based upon the total cost of programming divided by the total number of participants rather than per camper / per trip calculation). Some parents prefer to bring their children to camp themselves, please note that whether you choose for your child to travel with the group from Paris to the camp or not, the price remains the same. Transportation and hotel accommodation is an extra service we provide and is included in VSF's camp tuition for all campers flying unaccompanied to Paris or campers checking in at the hotel one day prior to departure.

VSF Camps International is committed to putting together compatible groups with students who are positive, enthusiastic, eager, and considerate. Our admissions process requires new campers to provide one reference (Teacher's recommendation form).

VSF will confirm availability upon receipt of your application and of the \$500 deposit.

Following your preliminary registration for a VSF camp program, you will receive a confirmation from our admissions team if there is availability in the program selected and your child has been admitted in the program.



APPLICATION DOCUMENTS

Parents will be asked to review and/or complete and sign additional forms and materials containing important information associated with a participant's experience. Please read and complete these documents carefully.

Importantly, a participant's final acceptance, enrollment and participation in a VSF program is contingent on full payment and on VSF's timely receipt and review of all completed information and signed forms, including but not limited to these Terms, the VSF Conditions for Participation, the Acknowledgment and Assumption of Risks & Release and Indemnity Agreement, VSF's Transportation schedules and procedures, Camper's Health History and Responsible Together in COVID19, VSF- Disclosure-and-Parent-Camper-Commitment.

TERMS OF PAYMENT & REFUND POLICY

Due to our limited amount of space available for foreign children in each camp (3 to 5 spaces per session for total immersion) our refunds are minimal after certain dates:

<u>1) If a camper withdraws before APRIL 15th</u>, full tuition will be refunded less the initial 500 € deposit paid and less a 150 € processing and cancellation fee.

Withdrawal date:

Amount retained

Before APRIL 15th

650 € (the 500 € deposit + the processing fee)

After APRIL 15th

No refund

There will be no refund after APRIL 15th unless VSF or the Camp cancels the entire session.

In case the camp session must be cancelled due to an event or situation out of our control we will refund the full amount paid (minus the 500 € deposit + 150 € processing fee) <u>OR</u> you can choose to credit the amount towards a VSF camp Program the following summer.

The initial deposit paid at the time of registration is fully refundable during 14 days after registration if you cancel after 14 days it cannot be refunded or credited towards a future VSF camp program.

- 2) Should a participant have to withdraw because of a physical injury or illness prior to departure, and if certified in writing by a physician, if you do not have a personal cancellation insurance, Parents can request for 50% the tuition paid to be credited towards a VSF Camp program the following summer. REFUND WILL BE ISSUED. Therefore, WE HIGHLY RECOMMEND that you purchase Cancellation insurance (we do not offer cancellation insurance).
- 3) <u>FINAL TUITION PAYMENT IS DUE NO LATER THAN APRIL 15th</u> please note that **overdue accounts will be** subject to a service charge of 2% of the total amount of the camp tuition.
- **4)** <u>Students who enroll after APRIL 15th</u> are required to submit full payment within two weeks of application submission. VSF Camps reserves the right to cancel unpaid student applications if their tuition is more than 20 days past due, with no refund of fees paid.

Note: Changes in foreign currency rates could cause small changes in fees, therefore VSF reserves the right to revise prices at any time in the event of variations in those rates.

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- **5)** If VSF Camps has not received payment by APRIL 15th or within two weeks of application submission, the tuition balance will be automatically charged to the credit card on file. An additional 4% charge will be added for tuition or other fees paid via credit card.
- 6) As identified above, along with the application and deposit, there are several Forms and documents parents must complete and submit during the application process. If these documents are not received on the due dates and your child is not offered a spot in a VSF Camp program because of issues raised in any of these additional submitted forms (a health or medical issue, for example), VSF Camps will refund all tuition fees paid less the deposit and 150 € processing fee.
- 7) If a participant does not show up for a program he/she is registered for or arrives late, VSF Camps reserves the right, in its sole discretion, to deny participation. In addition, if a student doesn't show up for camp, arrives late or departs early from camp for any reason (including, but not limited to, voluntary withdrawal, dismissal for behavioral reasons, illness, injury, homesickness, or any other reason), no refunds will be granted.
- 8) Early withdrawal from camp, homesickness, or dismissal are not accepted as a basis for refund. VSF Director or the Camp Director reserve the right to dismiss participants who we believe have violated the conditions of enrollment or who we believe have become an overall hindrance to the group process or the stated goals of the program. Participants who are dismissed or who withdraw will be sent home at their own expense without tuition refund.
- **9)** If camp program regulations are not respected by the child or by the parents (example: telephone call policy of the camp) we reserve the right to send the child home without any refund.
- 10) If a child's inbound or outbound flight is delayed or cancelled, if a child misses the train or cannot be on time to depart to camp with his/her group, any extra expenses or service provided by the VSF team to accommodate this child's trip (to the camp or back home) will be the full responsibility of the parents.
- 11) If a child misses the train or bus to camp or misses his/her flight to France it will be the parents' responsibility to bring the child to the camp location. The VSF Team is only available to supervise and escort campers on the dates of departures of arrivals.
- **12)** Parents are responsible for all costs of early departure, including but not limited to costs and expenses associated with medical evacuation and treatment, plane or other transportation and staff who may accompany the participant.
- 13) If VSF Camps withdraws a VSF Camper from a VSF Camp program because of the child's or parent's failure to submit requested information or for misleading or false statements on any VSF Camps forms, there will be no refund of fees paid.

CANCELLATIONS DU TO COVID-19:

1) Should a participant have to withdraw because of a positive Covid Test result or Covid Infection prior to departure, and if certified in writing by a physician or by a copy of the test result, if you do not have a personal cancellation insurance, parents can request for part of the tuition paid to be credited towards next year's program if they are planning to have their child attend VSF camps the following year. NO REFUND WILL BE ISSUED. Therefore, WE HIGHLY RECOMMEND that you purchase Cancellation insurance (we do not offer cancellation insurance).

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2) In case of Cancellation of VSF entire Camp program due to COVID-19:

For clients who registered and paid their deposit after January 15th:

If VSF Camps or one of our partner Camp organizations must cancel all summer camp programs due to the COVID-19 pandemic, VSF Camps will hold the deposit and will credit it towards a VSF camp program the following summer and refund all other fees paid (if paid in full).

➤ If VSF Camps or one of our partner Camp organizations must cancel a specific camp and you do not wish to choose another camp program as a replacement:

We will work with our families to try and relocate the camper into another similar summer camp program. If your child is not interested in any of the other camps offered, if you had paid the full tuition you will receive a 50% refund (less the deposit paid, this deposit is non-refundable).

3) If VSF Camps or one of our partner Camp organizations has to cancel a specific camp and you do not wish to choose another camp program as a replacement:

Should you desire to change camp we ask you to inform VSF Camps as soon as possible, and we will do our best to accommodate your child's camp preference. We will work with our families to try and relocate the camper into another similar summer camp program. If your child is not interested in any of the other camps offered, if you have already paid the full tuition, you will receive a 50% refund (less the deposit paid, this deposit is not refundable).

<u>PLEASE NOTE:</u> All students are required to re-submit the Application and complete these application documents each year.

ALTERATIONS OR CANCELLATIONS TO VSF CAMP SESSIONS OR PROGRAM:

Our intention is to follow the camp program and program of activities as described in marketing materials as closely as possible.

VSF Camps directors in partnership with our partners and Directors of our French camp organizations, have put significant effort into planning the most fun, adventurous, appropriately challenging, and eye-opening experiences for our campers; however, there may be instances in which the activities presented must change. Though VSF Camps and its partners will endeavor to run the camps as planned, alterations are sometimes necessary and unavoidable for the health, well-being, and enjoyment of the children.

If an activity or camp location is altered for any reason, it will be replaced with a comparable activity or area, conditions permitting. We do not grant refunds or switch students out of camps that are altered. We expect our students and their families to be flexible in the face of unforeseen changes, and to take advantage of any unexpected opportunities that might arise. VSF Camps reserves the right to cancel any camp program, before or after its start date because of low enrollment or other reason, or because of any condition beyond its control that may compromise the health or well-being of the children or otherwise dictate cancellation.

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If VSF Camps in partnership with our partners and Directors of our French camp organizations, determines, in its sole discretion, it must cancel before or during a camp session because of a condition beyond its control (force majeure), no refunds will be granted. We offer many different camp programs, and we will be happy to consult with you and your family on the best alternative for your child.

VSF Camps is not responsible for any costs incurred by the camper/ parent in preparation for a camp program that is altered or cancelled, including for any indirect, consequential, incidental, or other damages or costs incurred by the camper or his/her family, such as non-refundable airline tickets or change fees.

GROUPS AND GROUP SIZES

VSF summer camp programs range in size due to group size limitations and enrollment trends. Consequently, your child may be in a group of 15 campers or a group of 30 campers.

If your child is the only male or female camper in a group, we will advise you of this before the beginning of the camp session. If there are a small number of campers signed up for a camp program, we will contact participants and seek to place them in an alternative, appropriate trip. If we cannot locate an appropriate alternative, we will refund all tuition fees paid or you will have a chance to credit the amount paid toward a future camp session.

<u>Please note:</u> The French camp organizations reserve the right to combine groups of children attending different camp programs in case the level of attendance (or the level of immersion) in each group is not sufficient. In such a case, the program of activities may slightly change of be modified. We reserve the right to cancel, change, or substitute programs or activities whether listed on the website or not. Such case cannot be a basis for a tuition refund.

VISA DOCUMENTS:

You will need a valid passport to travel. There are also administrative delays and costs involved in issuing a passport. Please check if your child needs a particular Visa to travel abroad and to enter France. Note that there can be long delays to get the necessary visa (from 48 hours to 2 months). Get in touch with your local Embassy as soon as possible once you register your child into VSF's program. If required, we can send you a « Certificate of Attendance ». Children that are under 18, may also need to get a Travel Authorization to travel abroad from one of their parents (if divorced or separated).

TRANSPORTATION:

"VSF TRANSPORTATION FORM » (child's confirmation of transport) is DUE NO LATER THAN MAY 1st

This document will be sent to you at the time of registration, and you will receive a reminder in April for the due date. On this form you will confirm what your travel plans are for your child.

If flying unaccompanied to Paris, it should include the following information:

- * Departure Airport and Departure date and time
- * Arrival date and time, Terminal number (arrival at CDG Airport)
- * Flight number (and Connecting flights if any)

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- * Confirmation if your child will fly as an « Unaccompanied Minor » (escorted by airline staff) or Not.
- * All documents required by the airline or the French Government for foreign travelers to enter into French territory (PCR or Antigenic tests, legal sworn declarations, certificate of travel, Vaccinations etc....)
- > General information on restrictions and recommendations in France and action taken has been centralized on a platform at the following address: https://www.gouvernement.fr/en/coronavirus-covid-19. You can also visit this website: https://www.diplomatie.gouv.fr/en/coming-to-france/coronavirus-advice-for-foreign-nationals-in-france/

<u>Please note:</u> If in case of flight delays, flight cancellations or for any reason your child is unable to meet the group on time on the day of departure (train station in Paris), VSF shall have no liability to cost or consequences arising out or in connection to flight delays including but not limited to liability relating to damages for shortened vacation time, inconvenience or hardship, or additional expenses. If such problems occur, parents will be responsible for any additional expenses which might arise consequently.

> Please note that our train schedules (train departures to camp) will be confirmed in JUNE, NOT BEFORE.

INSURANCE:

Medical Cost and Emergency Repatriation Insurance is included in VSF's program. With VSF Camps Insurance coverage, our campers' medical costs are covered. But cancellation insurance is not included.

We advise you to get a personal CANCELLATION INSURANCE. Like trip insurance, for a reasonable cost you can purchase this kind of insurance to help protect the non-refundable portion of the tuition you have paid. This can be useful in case the camp session has to be cancelled due to an event or situation out of our control. Some insurance companies enable you to recoup your lost investment in camp tuition when your child is forced to cancel camp OR if the camp organization cancels the camp program all together (ex: because of a CovID-19 pandemic situation).

A detailed description of our medical insurance coverage (included in VSF camp tuition) will be sent to each family in the final Pre-Trip packet in June.

SPECIAL DISCOUNTS

We are sorry, due to the actual COVID-19/ Economic Crisis NO DISCOUNTS will be applied to VSF Camp tuitions.

NATURE OF PROGRAMS

Our camp programs are community-focused with structured environments, and we have high expectations of our campers' behavior. Every VSF Camper is expected to be positive and motivated. VSF campers are expected to participate willingly in all program activities and take on responsibilities with a positive attitude.

We pride ourselves on the quality of our camp programs, subcontractors, and camp directors and counselors. In order to create a successful program, campers must recognize their personal responsibility to this success. It is up to each child to maximize the quality of their adventure by respecting and following the rules laid out in our *Conditions of Enrollment* and *Conditions for Participation*. We of course develop rules and guidelines as years go by to encourage a positive group experience and a positive experience for each child. Note that while a VSF summer camp program is structured and supervised, campers do have some free and independent time, and will not be constantly supervised. Our groups of campers must also assume responsibility for their actions and decisions.

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We of course develop rules and guidelines as years go by to encourage a positive group experience and a positive experience for each child. Note that while a VSF summer camp program is structured and supervised, campers do have some free and independent time, and will not be constantly supervised. Our groups of campers must also assume responsibility for their actions and decisions.

VSF endeavors, in communicating with families and reviewing campers' health information and to accept them with a variety of health conditions. However, although we may accept a child into a program, children and parents should consider carefully (in conjunction with the child's physician) whether participation in a particular VSF Camp program is an appropriate match for him/ her. Please review documentation we send you for more information on program activities, risks and campers and parent responsibilities. Please note that VSF Camps reserves the right to deny admission or ongoing participation on medical or health grounds, in appropriate cases.

RULES AND EXPECTATIONS

Both campers and parents understand that for the health and well-being of all VSF Camp members, campers are expected to strictly adhere to the VSF Camps' Conditions for Participation as well as any additional rules or expectations formulated by VSF Camps staff members or Camp Directors. VSF reserves the right to dismiss any camper if a staff member believes, in his/her sole discretion, that the camper presents a safety concern or medical risk, is disruptive or otherwise conducts him or herself in a manner detrimental to the trip or activities. Breaking rules (including misuse or possession of drugs, tobacco or alcohol or inappropriate sexual behavior), bullying or prolonged homesickness are examples of conduct that VSF Camp's director or the Camp Directors consider detrimental, and that can lead to early dismissal.

If a participant is dismissed, there will be no refund and, as outlined above, the student/parent are responsible for all costs of this early departure.

COMMUNICATION

To foster a positive sense of independence and self-reliance, communicating by email and writing letters is best. Telephone calls or text messages to the children during camp activities are not recommended authorized. Please note that the VSF office is opened 7 days a week during the summer months. You will be able to speak with a live person every day, if necessary, 7 days a week.

Camp Directors are in contact with our office daily. They all have personal voice mail and email boxes and carry cell phones. If a student must see a physician or be treated by medical personnel of any kind, the camp team will contact us right away and our office will notify parents as soon as possible. In these scenarios, we will endeavor to offer the opportunity for parents to speak with both their child and the camp team.

<u>Note:</u> You will receive in your child's final Pre-Trip package the telephone call policy of the camp program you child is signed up for. Please respect this policy, thank you.

PERSONAL ELECTRONICS

To eliminate distractions among the group and to promote engagement in all activities and the VSF Camp experience, personal electronic devices, such as iPods, iPhones, iPads, handheld gaming devices, e-readers, cell phones, etc., are prohibited on all our programs. Digital cameras and Go Pros are acceptable. If your child travels with a cell phone, it will be collected by their camp director and held until the end of the program.

We do encourage however for our VSF Campers to carry a cell phone if they are traveling alone to easily communicate with their parents and the VSF TEAM should their travel plans change.

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Per our Trip Expectations & Rules, VSF Camps is not responsible for any electronic devices (or other student personal belongings) that are lost, damaged, or stolen.

INTERNET POSTINGS: VSF Protected Materials

VSF encourages campers and families to 'spread the good word' about their experiences on VSF Camp programs. Considering the nature of our program and due our limited space available, we do not advertise. References and recommendations from parents are the highest compliment we can receive. However, we expect camper and their parents to respect our company, and not to disparage VSF Camps in postings on the internet (websites, Facebook, YouTube, Twitter, or other sites). Also, please understand that our website and information contain copyrighted materials, trademarks, trade names and logo/marks that are the sole property of VSF Camps International S.R.L., and (other than downloading or printing for personal use) may not be copied, broadcast, or publicized without our written permission.

FOOD

While we can accommodate most food allergies, there are inherent food risks that are associated with backcountry living and international travel that should be carefully considered before enrolling. If a child's food allergies are severe and food purchase is limited, the camp team may require the camper/parent to provide additional food.

EQUAL OPPORTUNITY - NO DISCRIMINATION

VSF provides equal opportunities to all, and does not discriminate based on race, color, gender, religion, national or ethnic origin, sexual orientation, age or disability. However, as stated above, VSF reserves the right to deny admission or ongoing participation on medical or health grounds, in appropriate cases.

PHOTOS / STATEMENT AUTHORIZATION

The camper and parent authorize the VSF Team and the Camp Staff or its designees to photograph, film, record and/or otherwise capture the name, image, voice, verbal or written statement, photograph and/or visual likeness (collectively "images") of camper, parent and/or other family members, without compensation, for use in any media throughout the world in perpetuity, including for sale, reproduction or display on the internet, in publications and/or for any informational, promotional or other use. VSF owns these images and camper/parent waive any inspection or approval rights.

PARENTAL AUTHORITY

I (parent) certify and represent that I am the participant's legally authorized parent, and that I have the legal authority to permit my child to participate in the VSF Camp program and all activities, and to execute these Terms and all other required documents for myself and for and on behalf of my participating minor child.

To the extent necessary, I agree that I have obtained all other pertinent consents or authorities (including any required by a court decree or order). I fully understand and agree that if my child's other parent (or anyone else) challenges my authority: a) the child will be dismissed from VSF Camps without a refund, if the parents or other parties involved cannot reach agreement, and, b) I will fully defend and indemnify VSF with respect to any claim/s made by the other parent or any person to the fullest extent provided for in the VSF Acknowledgment and Assumption of Risks & Release and Indemnity Agreement or otherwise, including payment of any costs or attorneys' fees expended by VSF to resolve a dispute.

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